

October 17, 2020

Dear Families of our Mullen Home Residents,

Greetings from all of us at the Little Sisters! I am pleased to tell you that we still have no Coronavirus among our Residents or staff members—although rapidly rising positivity rates in our county are of serious concern.

Here at the Home, as you know, we have begun our “compassionate care (indoor) visiting program.” Several questions have come up, and so here are some points that we need to communicate to you:

1. The visitor may take the elevator; no need to use the stairs unless you wish.
2. Jackets, coats, and personal items should not be brought to the room; you may hang your jacket or coat in the reception area; kindly refrain from bringing bags, backpacks, and other personal items to the resident’s room with you.
3. Be sure to sit in the yellow chair that is placed in the Resident’s room for you; it will be set at the proper distance from your loved one and will be disinfected by a staff member after you leave. Kindly do not sit on other chairs.
4. Some families have expressed a desire to do projects in their loved one’s room (decorate for upcoming holidays, rearrange the Resident’s belongings, etc.). If you wish to do this, you are welcome to do so according to the following procedure:
 - a) Maintain 6-foot social distancing from the resident;
 - b) Sanitize your hands;
 - c) Don disposable gloves and carry out the project;
 - d) Remove your gloves;
 - e) Sanitize your hands once again.

And finally, I wish to say that I am so touched by the love and devotedness that all of you have for your dear ones. I know it’s that love and devotedness that gives rise to the many requests we receive for exceptions from the guidelines, but we regret to say that none of us at any level here at the Home are at liberty to grant those exceptions, since the guidelines originate from regulatory and public health agencies and are mandatory. All of us Little Sisters and our staff thank you for understanding this, as we strive to keep your loved one and all of our residents safe from the virus, which is posing such a serious threat in our area.

We Little Sisters keep you in our prayers, as we look forward to that time when the pandemic will be over. May God bless you with His deep peace!

Sincerely,
Mother Mercy, lsp