

April 27, 2020

Dear Mullen Home Resident Family Member,

We recognize how difficult it is to not be able to visit your loved one right now. We want to make sure that you are being informed of any updates regarding Covid-19 at the Mullen Home. As of today, we have had no cases of the Coronavirus-19 in our Home and we plan to keep it that way! Here are some of the things that we have been doing in order to prevent Covid-19 from entering the Home:

- Only essential visitors are able to enter the Home.
- All essential staff and medical personnel are screened at the front door with a questionnaire along with taking their temperature. If there are any concerns, the staff person or medical personnel is sent home and their symptoms are tracked daily by our Infection Control Nurse.
- All vendors are asked to drop off materials outside the front door. These items are disinfected as necessary by the receptionist or as needed by the department supervisor.
- Only one entrance is used to get in and out of the Home.
- Any packages sent to the Home are disinfected at the time that they arrive to the Home.
- All highly touched areas are disinfected on a regular basis. This includes elevator buttons, handrails, door knobs and desk phones.
- There are still no group activities of more than 10 people at a time.
- Six-foot rule between Residents is maintained at all times.
- Staff have been wearing masks throughout the Home since April 1<sup>st</sup>.
- Staff are all being tested on competencies with proper hand washing, taking on and off masks and taking on and off hospital gowns (if needed for the future).
- Many Residents who are not at risk for choking are able to eat in their rooms. Some Residents who come out of their room to eat are eating at their own individual table.
- We pray three times a day with the overhead paging system. Everyone is reminded at that time to wash their hands frequently, especially before and after meals.

We will be sending these updates weekly with the hope that it will keep you informed of what is happening in the Home. It is very important to all of us that your loved one is being kept safe and healthy during this difficult time.

God bless you and may you too remain healthy and safe,

*Mother Mercy, l.s.p.*