

June 12, 2020

Dear Resident Family Members,

We want to provide you with an update on our situation at Mullen Home regarding the novel coronavirus or COVID-19. Since May 8, 2020 (when the federal government issued reporting requirements), we have had no confirmed cases of COVID-19, we have had no instances of clusters of three or more residents/staff with new onset of respiratory symptoms within 72 hours of each other. We are very blessed!

We are staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. We are also following guidance from the CDC and CMS to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing or carefully limiting communal activities including social distancing and other infection control precautions

We know you are concerned about your loved one, but it is crucial that we continue to restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19. Yesterday, a proposal was submitted by CDPHE to Governor Polis, requesting to increase the type of visitation as well as allow beauticians to enter the long-term care facilities. We are hopeful that we may have updates by the end of next week.

We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or on social media. The Sister Unit Coordinators along with Karissa, Volunteer Coordinator, and Tandy, Activity Director, are working on ways to connect you through video and live chats as much as possible.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus. We know that you may have questions and we encourage you to contact us if you should have questions. Please call us at 303-433-7221, email us at addenver@littlesistersofthepoor.org, or visit our website at www.littlesistersofthepoordenver.org for updates/blogs.

God bless you,

Mother Mercy, L.S.P.