

Little Sisters of the Poor Home for the Aged Denver, Colorado

NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS AND NONDISCRIMINATION STATEMENT

Discrimination is against the law. Little Sisters of the Poor for the Aged, Denver, Colorado, d/b/a Sacred Heart Home, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Sacred Heart Home does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Little Sisters of the Poor for the Aged, Denver, Colorado provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Little Sisters of the Poor for the Aged, Denver, Colorado provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Little Sister Assistant to the Mother Superior.

If you believe that Sacred Heart Home has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Sr. Sarah Skelton Assistant to the Mother, 3629 W 29th Avenue, Denver, Colorado 80211, Telephone (303) 433-7221, Fax (303) 455-9184, or <u>astdenver@littlesistersofthepoor.org</u>.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sr. Sarah Skelton is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F HHH Building
Washington D.C. 20201
1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.